

**Program B: Injured Worker Reemployment****OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation level budget request.

The objectives and performance indicators that appear below are associated with program funding in the Base Executive Budget for FY 2002-2003. Specific information on program funding is presented in the financial section.

## FY 2002-2003 PROGRAM PERFORMANCE FORM

DEPARTMENT ID: 14-Department of Labor

AGENCY ID: 14-475 Office of Workers' Compensation

PROGRAM ID: Program B - Injured Worker Re-employment Program

1. (KEY) Set up all claims within five days of receipt of Notice of Claim Form; make a decision within 180 days of setting up of the claim; maintain administrative costs below four percent of the total claim payments.<sup>1</sup>

Strategic Link: Office of Workers' Compensation, Program B, Goal I- Ensure reimbursements withn 60 days of receipt of request for qualifying claims and maintain adequate funding.

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
S	Total claims closed	1,900	1,155	1,000	1,000	1,000	1,200
S	Number of decisions rendered	1,700	1,137	1,000	1,000	1,000	1,200
S	Number of claims pending	3,000	3,458	3,300	3,300	3,300	3,300
S	Percentage of denials resulting in suits	4%	4%	5%	5%	5%	5%
S	Total claims payment	\$29,900,000	\$31,115,562	\$30,458,190	\$30,458,190	\$30,458,190	\$30,458,190
S	Percentage of administrative cost to total claims payment	2%	2.0%	2%	2%	2%	2%
K	Percentage of claims set up within 5 days	90%	100%	90%	90%	90%	90%
K	Percentage of decisions rendered by board within 180 days	35%	47%	35%	35%	35%	50%

<sup>1</sup> This objective was formerly stated as : "To accurately process 100% of the claims received from employers and insurance carriers, setup all claims within 5 days of receipt of notice of claims form, and render a decision within 180 days of setting up the claim."